

Community profiling and Library and Information Science (LIS). A working bibliography for a PhD research in progress. Version 02 (compiled from 30 September 2003 until 30 June 2007).

By: [Zapopan Martín Muela-Meza](#)

Mexican scholar of the [National Council of Science and Technology](#)

PhD candidate in Information Studies, University of Sheffield

Sheffield, United Kingdom, 30 June 2007

[zapopanmuela\(nospam\)gmail.com](mailto:zapopanmuela(nospam)gmail.com)

<http://www.shef.ac.uk/is/research/groups/lib/people.html>

(c) Copyright. 2003-2007. Zapopan Martín Muela-Meza. It can be copied, reproduced or stored in any forms except for commercial purposes as long as proper credit is given to the author and this note remains the same.

(c) Derechos de Autoría Moral. 2003-2007. Zapopan Martín Muela-Meza. Puede ser copiado, reproducido o almacenado en cualesquiera formas excepto para fines comerciales en tanto se de crédito adecuado al autor y esta nota permanezca igual.

Abstract:

This a working bibliography of my PhD research in progress (entitled: ***An Application of Community Profiling to Analyse the Information Needs and Community Issues Affecting the People in Broomhall, Sheffield, and to Evaluate the Roles of their Information Providers***) at the Department of Information Studies at the University of Sheffield, UK. If you know some other sources on these lines of research please do not hesitate to contact the author at: [zapopanmuela\(nospam\)gmail.com](mailto:zapopanmuela(nospam)gmail.com). Thank you.

Keywords:

Community profile; community profiling; analysis of the community; libraries; Library and Information Science; institutions of documental information; documental information providers.

Resumen:

Título: "Perfiles de la comunidad y la Bibliotecología y Ciencias de la Información.

Bibliografía utilizándose para mi proyecto de investigación doctoral en curso . Versión 02 (compilada desde el 30 de septiembre de 2003 hasta el 30 de junio de 2007)." Esta es

una bibliografía utilizada para mi proyecto de investigación doctoral en curso (intitulado: ***Una aplicación de los Perfiles de la Comunidad para analizar las necesidades de información y asuntos controvertidos que afectan a la población de la comunidad de Broomhall, Sheffield, Reino Unido, y para evaluar los roles de sus proveedores de información***) en el Departamento de Estudios de la Información en la University of Sheffield, Reino Unido. Si saben de otras fuentes sobre estas líneas de investigación no duden en ponerse en contacto con el autor a este email: [zapopanmuela\(nospam\)gmail.com](mailto:zapopanmuela(nospam)gmail.com). Gracias.

Palabras claves:

Perfil de la comunidad; análisis de la comunidad; bibliotecas; bibliotecología y ciencias de la información; instituciones de información documental; proveedores de información documental.

The bibliography:

Ainley, P. (1980). *Basics of Community Information : An Action Handbook For Librarians. Part 1*. London: Association of Assistant Librarians, South East Division.

Amorós i Fontanals, J. & Pérez-Salmerón, G. (2003). "What are we as librarians lacking, in order to be able to communicate with municipal politicians?" *World Library and Information Congress: 69th IFLA General Conference and Council*. 1-9 August. [Online] http://www.ifla.org/IV/ifla69/papers/060e_trans-Fontanals_Salmeron.pdf . [Accessed 2 February 2005].

Amorós i Fontanals, J. (2000). *InfoPrat: Proyecto de Servicio de Información a la Comunidad. (Realizado sobre la base de la Biblioteca Antoni Martí del Prat de Llobregat)*. Prat de Llobregat, Catalunya, Spain: Biblioteca Antoni Martí (unpublished report provided by its author).

Amorós i Fontanals, J., Ontalba y Ruipérez, J.A. and Pérez i Salmerón, G. (1999). "La información local o comunitaria en los servicios de referencia de las bibliotecas públicas." *BiD*. [Online], (4). <http://www.ub.es/biblio/bid.html> . [Accessed 15 November 2003].

Amorós i Fontanals, J., Ontalba y Ruipérez, J.A. and Pérez i Salmerón, G. (2000). "La información local o comunitaria en los servicios de información de las bibliotecas públicas." *BiD*. [Online], (4). <http://www.ub.es/biblio/bid/04amoro2.htm> . [Accessed 15 November 2003].

Amorós i Fontanals, J., Ontalba y Ruipérez, J.A. and Pérez i Salmerón, G. (2000). "La intervenció de la biblioteca pública a Catalunya en les polítiques locals d'informació." *ítem*, (24), 35-60.

Aslib, IIS, & LA (eds.) (1981). *The Nationwide Provision and Use of Information*. Sheffield, UK: Aslib, IIS, & LA Joint Conference, 15-19 September.

Backhouse, R. (1986). *Taking books to people: a practical community profile*. London: London Borough of Greenwich.

Barugh, J. & Woodhouse, R. G. (1987). "Public libraries and organisations serving the unemployed." Newcastle upon Tyne: Newcastle upon Tyne Polytechnic, School of Librarianship and Information Studies.

Barugh, J. (1981). "Community information provision in an urban area." In: Aslib, IIS, & LA (eds.) (1981). *The Nationwide Provision and Use of Information*. Sheffield, UK: Aslib, IIS, & LA Joint Conference, 15-19 September, p. 141-148.

Barugh, J. (1987). *Public Libraries and Organisations Serving the Unemployed*. London: British Library.

Beal, C. (1985). *Community Profiling for Librarians* . Sheffield: Centre for Research on User Studies.

Bedfordshire County Library. (1975). *A Community Profile Prepared by the South Bedfordshire District Library Team as the first report in a 3-part study of the Leighton Buzzard Library and Community*. Bedfordshire County, UK: Leighton Buzzard Library and Community.

Black, A. & Muddiman, D. (1997). *Understanding Community Librarianship: The Public Library in Post-modern Britain*. Aldershot, UK: Avebury.

Bone, L.E. ed. (1976). "Community analysis and libraries." *Library Trends*. **24** (3). Cited In: Beal, C. (1985). *Community Profiling for Librarians* . Sheffield: Centre for Research on User Studies.

Borough of Sunderland Department of Recreation and Libraries. (1986). *Handbook on community profiling*. Sunderland, UK: Borough of Sunderland Department of Recreation and Libraries.

Bowen, J. (1978). *The Design and Implementation of a Community Information Service in the Library*. Leeds: Leeds Polytechnic, School of Librarianship.

Bowen, J. (1989). *Making information work for local people*. London: British Library [British Library Research Paper 54].

Broomley, D. & Allott, A.M. (Eds.). (1992). *British Librarianship and Information Work 1986-1990. Volume I. General Libraries and the Profession*. London: Library Association Publishing.

Budnick, V.M. (2006). *Perceptions Of Library Students Versus Library Professionals Toward The Homeless Patron: A Comparative Study*. Chapel Hill, North Carolina, USA: University of North Carolina at Chapel Hill. [Research paper for the Master of Science in Library Science submitted to the faculty of the School of Information and Library Science]. [Online] <http://etd.ils.unc.edu/dspace/bitstream/1901/254/1/vanessabudnick.pdf> . [Accessed 15 April 2006].

Bunch, A. (1982). *Community Information Services : Their Origin, Scope and Development*. London: Bingley.

Bunch, A. (1992). "Community information." In: Broomley, D. & Allott, A.M. (Eds.). (1992). *British Librarianship and Information Work 1986-1990. Volume I. General Libraries and the Profession*. London: Library Association Publishing, p. 160-177.

Bunch, A. (1993). *Basics of Community Information Work. Second Revised Edition*. London: Library Association Publishing.

Burton, P. (1993). *Community Profiling: A Guide to Identifying Local Needs*. Bristol, UK: University of Bristol, School of Advanced Urban Studies.

Cahill, R.E. (2004). *The Relationship Between Political Environment and size of a Library's collection of Gay Lesbian Bisexual Transgender or Questioning Fiction for Young Adults*. Chapel Hill, North Carolina, USA: University of North Carolina at Chapel Hill. [Master of Science in Library Science research paper submitted to the faculty of the School of Information and Library Science]. [Online] <http://etd.ils.unc.edu/dspace/bitstream/1901/124/1/rebeccacahill.pdf> . [Accessed 15 April 2006].

Castroville Library (2003). *Community Library Needs Assessment*. Castroville, CA: Castroville Library. [Online] <http://www.olc.ca.gov/LBA2000/c2appdocs/CastrovilleNeedsAssessment2008.pdf> . [Accessed 18 July 2004].

Chagari, S. (2005). "Information capability building : role of information literacy programmes: A study." World Library and Information Congress: 71th IFLA General Conference and Council, "Libraries - A voyage of discovery", August 14th - 18th 2005. Oslo, Norway: IFLA. [Online] <http://www.ifla.org/IV/ifla71/papers/043e-Chagari.pdf> . [Accessed 15 April 2006].

CILIP (2004). « Memorandum submitted by the Chartered Institute of Library and Information Professionals (CILIP): Culture, Media and Sport Committee: Evidence. » In: The House of Commons (2005). *Public Libraries: Third Report of Sessions 2004-2005. Vol. II. Oral and Written Evidence*. London: The House of Commons; Culture, Media and Sport Committee, p. Ev26-Ev32. [Online] <http://www.parliament.the-stationery-office.co.uk/pa/cm200405/cmselect/cmcomeds/81/81ii.pdf> . [Accessed 23 November 2005].

Cooper, S.M. (et. al.). (1993). *Community Analysis Methods and Evaluative Options: The CAMEO Handbook*. Richmond, VA, USA: The Library of Virginia. [Online] <http://skyways.lib.ks.us/pathway/cameo/index.htm> [Accessed 2 February 2005].

Cunninghame, D. (1991). *Community Profiles : Content, Construction And Potential Uses*. Liverpool, UK: Urban Research and Policy Evaluation Regional Research Laboratories.

Curtis, M. (1972). *The Public Library and its Community: a Study of the Purposes of the Public Library in the Community with Special Reference to Non-Users, Including Case Studies of Residents of Sheffield Carried out in the Summer of 1972*. Sheffield, UK:

University of Sheffield [M.A. Dissertation in Librarianship].

Dukes-Schlossberg, J. & Barrett, E. (1999). Integrating Legacy Tools and Data Sources. Report. Sunnyvale, CA, USA: Lockheed Martin Missiles and Space, Corp. [Online] <http://stinet.dtic.mil/cgi-bin/GetTRDoc?AD=ADA390340&Location=U2&doc=GetTRDoc.pdf> . [Accessed 11 May 2006].

Engels, F. ([1845] / 2000). *The Condition of the Working Class in England : From Personal Observation and Authentic Sources*. Pacifica, CA: Marxist Internet Archive. [Online] <http://www.marxists.org/archive/marx/works/1845/condition-working-class/index.htm> . [Accessed 14 October 2003].

Ewart, L. (2004). "How's my Profile?" *An Exploration of Community Profiling in Public Library Authorities*. Sheffield, UK: Department of Information Studies, University of Sheffield. [M.A. dissertation in Librarianship]. [Online] http://dagda.shef.ac.uk/dissertations/2003-04/External/Ewart_Laura_MALib.pdf . [Accessed 18 September 2005].

Falchuk, B., Hafid, A., & Natarajan, N. (2005). "Architecture for Information Dissemination in Wireless Emergency Management." *Proceeding (491) Communications and Computer Networks - 2005*. Marina del Rey, USA: Acta Press.

Galluzzi, A. (2001). "Analisi di comunità: uno strumento per la pianificazione dei servizi." ("Community analysis: an instrument for planning services."). *Bollettino AIB*. **41**, (2), 175-188.

Green, R. & Farrington, P. (1996a). "The social worker as a professional advocate: working with clients claiming benefits." *Practice: A Journal of the British Association of Social Workers*. **9** (1), 49-58.

Green, R. & Farrington, P. (1996b). "Working with the poor: the role of social workers as welfare rights advocates." In: Hä mää lä inen, J., Vornanen, R. & Laurinkari, J. *Social work and social security in a changing society*. Augsburg, Germany: Maro Verlag, pp. 163-180.

Green, R. & Gilchrist, A. (1994). "Getting to know a community." In: Harris, V. (Ed). *Community Work Skills Manual*. Newcastle, UK: Association of Community Workers. Section 7, pp.1-11.

Green, R. & Turner, A. (1999). "Challenging the power of professionals: involving the community in tackling poverty." In: Payne, H. & Littlechild, B. (Eds). *Ethical Power and the Abuse of Power in Social Responsibility: Leave no Stone Unturned*. London: Jessica Kingsley.

Green, R. (1996a). *Marginal Inclusion? A Survey of Refugees in the London Borough of Redbridge*. Essex, UK: Redbridge Refugee Forum. [Online] http://web.archive.org/web/*/http://www.refugeeforum.org/Marginal%20inclusion.pdf . [Accessed 30 October 2004].

Green, R. (1996b). *Mental Health Needs on a North East London Housing Estate*. London: Waltham Forest Mind.

Green, R. (1996c). *The Rosedale Estate: A Community Needs Survey*. Hertfordshire, UK: Rosedale Free (Baptist) Church.

Green, R. (1997). *Community Action Against Poverty: A Poverty Profile of the Kingsmead Estate in Hackney*. London: Kingsmead Kabin.

Green, R. (2000a). "Applying a community needs profiling approach to tackling service user poverty." *British Association of Social Workers*. **30** (287-303).

Green, R. (2000b). *Barriers To Accessing Support: Perspectives On Mental Health Needs Of The Asian Communities In North Hertfordshire; A Research Report For The Mann Project*. Hertfordshire, UK: Ravidassia Community Centre, Hitchin, North Hertfordshire.

Green, R. (2000c). *Marginalised Groups and Community Development: Inclusion through Community Needs Profiling*. Hertfordshire, UK: University of Hertfordshire. [Ph.D. Thesis in Social Work].

Green, R. (Ed). (2005). *Voices from the Mead: People's Stories on the Kingsmead Estate*. Suffolk, UK: Arima Publishing.

Hale, M., Butcher, P. & Hickey, C. (2003). *New Pathways to Planning*. Kansas, USA: The Northeast Kansas Library System. [Online] <http://skyways.lib.ks.uk/pathway/profile.html> . [Accessed 19 April 2005].

Hall, J.P. (1981). *West Indians and Libraries: An Enquiry into the Needs of West Indian Community in Sheffield and the Potential Role of the Public Library in Helping Satisfy some of Those Needs, with Particular Reference to the Havelock Area of the City*. Sheffield, UK: University of Sheffield [Master of Arts dissertation in Librarianship].

Harrison, M. (1982). *A Community Profile of Long Eaton*. Long Eaton, UK: Long Eaton Library.

Harvey, A.A. (2002). *Homeless Perspectives Of The Public Library*. Chapel Hill, North Carolina, USA: University of North Carolina at Chapel Hill. [Master of Science in Library Science research paper submitted to the faculty of the School of Information and Library

Science]. [Online] <http://ils.unc.edu/MSpapers/2777.pdf> . [Accessed 15 April 2006]

Hawtin, M., Hughes, G. and Percy-Smith, J. (1994). *Community Profiling: Auditing Social Needs*. Buckingham, UK; Bristol, PA, USA: Open University Press.

Johnston, J.D. (1995). "Knowing your local community: the role of socio-economic profiles for learning about the Changing West." *International Research in Geographical and Environmental Education*. **4** (1), 117-124.

Jordan, P. & Walley, E. (1977). *Learning About The Community: A Guide For Public Librarians*. Leeds, UK: School of Librarianship, Leeds Polytechnic.

Kaniki, A.M. (1989). *Agricultural Information Needs in Zambia: A Study of a Two-way Information Flow*. Pittsburg, PA: University of Pittsburgh (PhD thesis).

Kaniki, A.M. (1995). "Exploratory study of information needs in the Kwa-Ngwanase (Natal) and Qumbu (Transkei) communities of South Africa." *South African Journal of Library and Information Science*. **63**, (1), 9-18.

Kaniki, A.M. (2001). "Community profiling and needs assessment." In: Stilwell, C., Leach, A. & Burton, S. (Eds.). (2001). *Knowledge, Information and Development: an African Perspective*. Scottsville, South Africa: School of Human and Social Studies, University of Natal (Pietermaritzburg). [Research Series No. 1], p. 187-199.

Kinnell, M. (Ed.) (1992). *Informing Communities : the Role of Libraries and Information Services*. Newcastle, UK: CSG Publishing.

Ledger, M. (2003). "Connecting its community: the Cambridge Library building Western Australia." *Australasian Public Libraries and Information Services*. **16** (3), 100-109.

Leeds Metropolitan University. (1996). *COMPASS for Windows: The Community Profiling Software*. Leeds, UK: Leeds Metropolitan University, Faculty of Business and Law, Policy Research Institute. [Online demo downloaded] <http://www.leedsmet.ac.uk/lbs/pri/compass/> . [Accessed 25 July 2005].

Li, M. (1999). *The Role Of Promotional Activities And Measures In Improving Access To Materials And Services In Public Libraries*. Sheffield, UK: University of Sheffield. [MA in Librarianship Dissertation]. [Online] <http://dagda.shef.ac.uk/dissertations/1998-99/li.pdf> [Accessed 15 August 2004].

Linley, R. (1996). *The Role of the Branch Library in Community Development and Community Regeneration*. Sheffield, UK: University of Sheffield [M.A. Dissertation in Librarianship]. [Online] <http://dagda.shef.ac.uk/dissertations/1995-96/linley.pdf> . [Accessed

14 September 2004].

Linley, R. And Usherwood, B. (1998). *New Measures for the New Library: A Social Audit for Public Libraries*. Sheffield, U.K.: The University of Sheffield; DIS/CPLIS. [British Library Research & Innovation Centre Report 89]. [Online] <http://cplis.shef.ac.uk/newmeasures.pdf>. [Accessed 15 November 2003].

Logan, R. (2000). "Ready, set, plan! Community analysis help online." *Public Libraries (Chicago, The Public Library Association)*. **39**, (4), 220-223.

Long, S.A. (2006). "Recovery and renewal: libraries lead the way in post-Katrina New Orleans." *New Library World*. **107** (1230/1231), 552-554.

Louie, R.L. (1976). *A Community Profile Approach Toward Expanding Public Library Services: Communication Survey Procedures Reaching Chinese Americans in the Los Angeles Chinatown Community and Obtaining their Information-Seeking Patterns*. California: University of Southern California. [PhD thesis in library science].

Manzi, S. (1993). *Portsmouth North Community Profile*. Portsmouth: SSRIU.

McGuire, S.M. (1981). *A Community Profile of the Handsworth Area of Sheffield: With some Observations on the Aims and Activities Involved in Profiling and Suggestions for Action to be Taken on the Basis of the Profile*. Sheffield, UK: University of Sheffield. [M.A. Dissertation in Librarianship].

Miller, D.A.J. (1977). *A Review of the Community Profiles Recently Undertaken by the Sheffield City Libraries*. Sheffield, UK: University of Sheffield. [M.A. Dissertation in Librarianship].

Moran, R.A. & Butler, D.S. (2001). "Whose health profile?" *Critical Public Health*. **11**, (1), 59-74.

Muddiman, D. (2000). "Images of exclusion: user and community perceptions of the public library." In: Muddiman, D. et al. (2000). *Open To All? : The Public Library And Social Exclusion. Vol.3. Working Papers*. London: Resource (Library and Information Commission research report 86).

Muddiman, D. et al. (2000). *Open To All? : The Public Library And Social Exclusion. Vol.3. Working Papers*. London: Resource (Library and Information Commission research report 86).

Muela-Meza, Z. M. (2006). "Una introducción a las metodologías de investigación

cualitativa aplicadas a la bibliotecología (An introduction to the applicability of qualitative research methodologies to the library and information science field)." *BiblioDocencia : Revista de Profesores de Bibliotecología*. 2 (12), 4-12. [Online] <http://eprints.rclis.org/archive/00006732/> . [Accessed 27 July 2006].

Muela-Meza, Z.M. (2005b) "Information needed to cope with crisis in the lives of individuals and communities: an assessment of the roles public libraries and voluntary sector agencies play in the provision of such information." *Information for Social Change*. (21), 13-26. [Online] <http://eprints.rclis.org/archive/00003616/> [Accessed 30 August 2005].

Muela-Meza, Z.M. (2005). "A community profile of the Broomhall community of Sheffield, UK." Delivered at *Presentation given as a requirement to upgrade from the Master of Philosophy student to the Doctor of Philosophy Degree student status. MPhil/PhD, Department of Information Studies, University of Sheffield*. Sheffield, UK: Department of Information Studies, University of Sheffield. [Online] <http://eprints.rclis.org/archive/00004870/> . [Accessed 31 October 2005].

Muela-Meza, Z.M. (2005). "A community profile of the Broomhall community of Sheffield, UK." Delivered at *Presentation given as a requirement to upgrade from the Master of Philosophy student to the Doctor of Philosophy Degree student status. MPhil/PhD, Department of Information Studies, University of Sheffield*. Sheffield, UK: Department of Information Studies, University of Sheffield, 20 June. [Online] <http://eprints.rclis.org/archive/00004870/> . [Accessed 31 October 2005].

Muela-Meza, Zapopan Martín (2007). "An application of community profiling to analyse community information needs, issues and providers in Broomhall, Sheffield, UK." Presentation delivered at *5th Symposium of Mexican Students & Studies*, organized by the Mexican Student Association at the University of Sussex, Falmer, Brighton and Hove, East Sussex, UK, 29 June. [Online] <http://eprints.rclis.org/archive/00010719/> . [Accessed 02 July 2007].

NCATSISWA & AASW. (2003). "Submission to the House of Representatives Standing Committee on Aboriginal and Torres Strait Islander Affairs Inquiry into Capacity Building in Indigenous Communities." Kingston, Australia: The National Coalition Of Aboriginal And Torres Strait Islander Social Workers Association Inc. & Australian Association Of Social Workers. [Online] <http://www.anu.edu.au/caepr/Publications/topical/CAEPRCapacityBuildingsub.pdf> . [Accessed 14 March 2004].

North West Museums Service. (2002). "Community Profiling: Guidance Notes." Cheshire, UK: Regeneris Consulting. [Online] <http://www.inspiringlearningforall.gov.uk/uploads/Community%20Profiling%20Guidan.pdf> . [Accessed 21 October 2004].

Orwell, G. (1962). *The Road To Wigan Pier*. Harmondsworth : Penguin / Secker and Warburg.

Palmour, V. E., Bellassai, M. C. & De Wath, N. (1980). *Planning Process for Public Libraries*. Chicago: Public Library Association, a division of the American Library Association.

Policy Research Institute. (2002). "Compass for Windows –Survey software." *Profile: Annual Report*. Leeds, UK: Policy Research Institute, Leeds Metropolitan University.

Queensland Government. (2002). *Social Issues in Development Assessment: A Resource Guide*. Queensland, Australia: Queensland Government. [Online]
http://www.rwbsocialplanners.com.au/spt2006/Social%20Impact%20Assessment/social_issues_development.pdf . [Accessed 23 September 2006].

Rendón Rojas, M.A. (2005). *Bases Teóricas Y Filosóficas De La Bibliotecología. 2nd Ed.* Mexico: UNAM, Centro Universitario de Investigaciones Bibliotecológicas. (Sistemas Bibliotecarios de Información y Sociedad).

Roddy, K. (2005). "Community profiling." *Library and Information Update (Monthly magazine of the Chartered Institute of Library and Information Professionals)* . 4 (5), 40-41.

Rogers, A. (2003). "Knowing your patch." In: Rogers, A., Smith, M.K. & Winstanley, L. (2003). *Approaching Community. Foundation Studies Unit 4* . London: YMCA George Williams College. [Online]
http://www.ymca.ac.uk/fs/support/approaching_community_pdf.pdf . [Accessed 23 December 2004].

Rogers, A., Smith, M.K. & Winstanley, L. (2003). *Approaching Community. Foundation Studies Unit 4* . London: YMCA George Williams College. [Online]
http://www.ymca.ac.uk/fs/support/approaching_community_pdf.pdf . [Accessed 23 December 2004].

Rowlatt, M. (1999). "A new profile for citizens' (or community) information?" *Ariadne*. (19). [Online], <http://www.ariadne.ac.uk/issue19/rowlatt/> . [Accessed 23 December 2004].

Sarling, J. H. & Van Tassel, D.S. (1999). "Community analysis: research that matters to a North-Central Denver community." *Library and Information Science Research*. 21 (1), 7-29.

Satyanarayana, M. (1997). *Public Library and Community Analysis*. New Delhi, India: Reliance Publishing House; Dr. S.K.Bhatia.

Smith, G. (2002). "Community research: a practitioner's perspective on methods and values." *Journal of Community Work and Development*. [Online], 1 (3), 31-48.

<http://homepages.uel.ac.uk/G.Smith/communityresearch.pdf>. [Accessed 15 November 2003].

Social Education. (1989). "Profiling your community." *Social Education*. 53, (7), 444

Stilwell, C., Leach, A. & Burton, S. (Eds.). (2001). *Knowledge, Information and Development: an African Perspective*. Scottsville, South Africa: School of Human and Social Studies, University of Natal (Pietermaritzburg). [Research Series No. 1].

Stone, S. (1985). *Community Profiling*. Sheffield, UK: University of Sheffield, Centre for Research on User Studies; British Library Board. [CRUS Guide No. 9.]

Stringer, E.T. (1996). *Action Research: A Handbook for Practitioners*. Thousand Oaks, California: Sage Publications.

Sturm, B. (2006). "INLS 243: Administration of Public Library Work with Children and Young Adults, Spring 2006 course." Course at the School of Information and Library Science. Chapel Hill, NC, USA: University of North Carolina at Chapel Hill. [Online] http://ils.unc.edu/courses/2006_spring/inls243_001/ . [Accessed 11 May 2006].

The House of Commons (2005). *Public Libraries: Third Report of Sessions 2004-2005. Vol. II. Oral and Written Evidence*. London: The House of Commons; Culture, Media and Sport Committee. [Online] <http://www.parliament.the-stationery-office.co.uk/pa/cm200405/cmselect/cmcumeds/81/81ii.pdf> . [Accessed 23 November 2005].

Usherwood, B. (1992). "Community information." In: Kinnell, M. (Ed.) (1992). *Informing Communities : the Role of Libraries and Information Services*. Newcastle, UK: CSG Publishing, p. 17-40.

Usherwood, B. (2003). "A framework with a fragile foundation: thoughts from a critical friend on *Framework for the Future*." *Library Management*. 24 (6/7), 305-309.

Waldrum, S. (2004). *Where Geographers and Librarians Collide: An Investigation into the Use and Role of GIS as a Decision Support Tool for Public Library Management*. Sheffield, UK: University of Sheffield [Master of Arts in Librarianship dissertation]. [Online] http://dagda.shef.ac.uk/dissertations/2003-04/External/Waldrum_Suzannah_MALib.pdf . [Accessed 14 March 2005].

Ward, E. (1990). "Community needs assessment for public libraries: A working paper of the Utah Public Library Institute for Training." Salt Lake City, Utah, USA: Department of Community and Economic Development.

Warwickshire County Library. (1991). *Community Profile of Bedworth*. Warwick, UK: Warwickshire County Library.

Westbrook, L. (2000). "Analysing community information needs: a holistic approach." *Library Administration and Management*. [Online], **14** (1), 26-30. <http://wilsonxt.hwwilson.com/pdfhtml/01879/2qh9a/bs0.htm> . [Accessed 23 December 2004].

Westbrook, L. (2001). "Understanding faculty information needs in a special education setting: method and results of a community analysis." *Knowledge Quest*. **30**, (2), 39-42.

Wheeler, J.L. & Goldhor, H. (1970). *Administracion Practica de Bibliotecas Publicas*. Mexico: Fondo de Cultura Economica.

Whitehead, J. & Rowan, T. (2005). *Know your Community: A Best Practice Guide for Public Libraries*. London: Museums, Libraries and Archives (MLA).

Winstanley, L. (2003). "Public issues and private troubles." In: Rogers, A., Smith, M.K. & Winstanley, L. (2003). *Approaching Community. Foundation Studies Unit 4* . London: YMCA George Williams College. [Online] http://www.ymca.ac.uk/fs/support/approaching_community_pdf.pdf . [Accessed 23 December 2004].

Worcester, L. & Westbrook, L. (2004). "Ways of knowing: Community information-needs analysis." *Texas Library Journal*. **80** (3), 102-107.

YMLAC (2003). *YMLAC Project Briefing: Community Profiling Research*. Leeds, UK: Yorkshire Museums, Libraries & Archives Council. [Online] <http://www.ymlac.org.uk> . [Accessed 21 August 2005].