

Tutorial Evaluation Rubric

	Beginning	Developing	Accomplished	Score
Non-inferiority				
Timing	0 points	2 points	4 points	
	Too long or too short, too fast or too slow to be considered good quality.	Mainly good pacing throughout tutorial.	Every step of the tutorial is perfectly paced.	
Visuals	1 points	2 points	4 points	
	Plain images, but no effort made to be readable for colour-blind or sight disabled people.	Good image quality and with enough contrast to be useable for colourblind people.	Excellent image quality with lots of variety and originality that be easily viewed by all user groups.	
Script	1 points	2 points	4 points	
	Includes dialogue bubbles but no sound.	Includes recorded verbal dialogue and maybe some sound effects.	Has both a good sound track and a text version of the script for those who are hearing impaired.	
Interactivity	0 points	2 points	4 points	
	No interactivity.	A few features available to students, such as pausing or fast forwarding through slides.	Lots of interactivity.	
Value to patrons				
Learning objectives	0 points	2 points	4 points	
	Doesn't have an identified learning objective.	Meets identified learning objective but the learning objective doesn't fit within an integrated plan.	Meets learning objectives that are part of an overall plan for library instruction offered by the library.	
Motivational	0 points	2 points	4 points	
statement	No motivational statement to explain why the student should use the tutorial.	Has a motivational statement, but not particularly interesting.	Excellent motivational statement that would get anyone interested in continuing with tutorial.	





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Activities	0 points	2 points	4 points
	No activities for student to perform or participate in.	Simple activities such as clicking on links.	Complex activities such as needing to complete a task before continuing tutorial.
Answers a question	0 points	2 points	4 points
	Does not answer a typical reference question.	Adequately answers a common reference question from students.	Answers a common reference question and encourages the student to further explore their interest.
Location meets requirements			
Logical main location	0 points	2 points	4 points
	Location difficult to find unless one is shown it because very little thought when into its placement.	Location seems logical but it is hard to know for certain because very little testing or discussion takes place among Library staff regarding its placement.	Location is selected by Library staff that regularly answers reference questions and intuitively knows the best place to make the tutorial available to students.
Multiple access points	1 points	2 points	4 points
	Only one access point.	At least two access points but cannot be included in a course website or Learning Management System (e.g. Moodle).	Multiple access points and can be easily included in a course website or Learning Management System (e.g. Moodle)
Web hosting	1 points	2 points	4 points
	Hosted on a commercial hosting site (e.g. YouTube).	Hosted on college or university server.	Hosted on college or university's server and shared with other libraries through learning objects repositories (e.g. ANTS) and through Creative Commons.





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Supplemental				
Materials Offline version	0 points	2 points	4 points	
available	No offline version available.	Offline versions available for printing, such as a PDF of a PowerPoint presentation or handouts.	Multiple versions of tutorial available offline and in print. In addition, library has links to other tutorials at other libraries in case of internal server problems.	
Additional help	1 points	2 points	4 points	
Eur factor	Basic and impersonal contact information is provided, such as the library's email address.	Specific and multiple ways to contact library staff for help are provided.	Multiple links throughout tutorial where students can find additional information on specific topics and	
Fun factor Human element	0 points	2 points	4 points	
Tiuman element	Monotone dialogue and no names or identities are tied to the production of the tutorial.	Recorded dialogue is upbeat and friendly.	Picture and name of Librarian narrating tutorial is provided and the dialogue is upbeat and friendly.	
Humour	0 points	2 points	4 points	
	No humour.	A humourous element or two but may not translate to English as a second language speakers.	A humourous element or two that translates well to all audiences.	
Total Score				/ 30

