


A Year With Verde: Implementing An ERMS From Start To Full Use

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A stylized silhouette of a mountain range in shades of teal, located in the bottom right corner of the slide.

What We've Going To Cover

- ◆ Background to the project
- ◆ Implementation
- ◆ Where are we at present?
- ◆ Staffing and the ERMS
- ◆ Future developments
- ◆ What have we learned?
- ◆ Questions, discussion

Background to the Project

- ◆ Converging issues
 - Collection growth
 - Consortial environment
 - Growth of electronic products
 - Decline of print
 - Fewer staff
 - Increase in complexity
 - Scattered information
- ◆ Arrival of DLF standards and ERMS products

Hit by a Bus or Game of Whisper ?



Hit by a Bus

- ◆ No backup
- ◆ Entrenched
- ◆ Burnout
- ◆ No succession

Game of Whisper

- ◆ Lose big picture
- ◆ Information loss / corruption
- ◆ Constant turnover
- ◆ Reduced control / flexibility

Implementation

- ◆ Started mid-2007
- ◆ Workflow analysis
- ◆ On site instruction, webinars, weekly meetings
- ◆ Server set up at The Alberta Library
- ◆ Began entering new orders at the start of the new fiscal year (2008/2009)

Where Are We At Present?

- ◆ Still doing new orders
- ◆ Are dealing with renewals of e-products for 2009
- ◆ Not using the workflows function but Verde is still serving as a workflow record and info repository
- ◆ Not being used as a collection analysis tool yet
- ◆ Need to complete license info and enter print + online resources
- ◆ Still learning, still trying things out

Staffing And The ERMS

- ◆ We knew Verde would affect processes
- ◆ Workflow analysis following by creation of centralized, specialized ERM unit in Collections Services
- ◆ Movement of staff and duties to this unit, from other related units
- ◆ Has resulted in changes to what others do
- ◆ Part of larger change in tech services to focus support on digital resources

Staffing And The ERMS - Questions

- ◆ What is the current workflow?
- ◆ What will staff stop doing?
- ◆ How will job descriptions and classifications change?
- ◆ Who are you counting on, will they deliver?
- ◆ How will you stage implementation?

Future Developments

- ◆ There is more to enter into Verde
- ◆ The Sync!
- ◆ There is more consortial work to do
- ◆ There is more to do in terms of connecting to our ILS and financial systems
- ◆ More people in the electronic resources unit
- ◆ Rolling Verde out to the rest of the Library

What Have We Learned?

- ◆ An ERMS changes your processes
- ◆ Support from Administration is necessary
- ◆ Get on with it!

Questions? Discussion?



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