

# *Two ways of evaluation research utilization at academic library system in the Czech Republic*

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# Content

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- 4) Evaluation research as a tool for improvement
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# Academic libraries in CZE

The first academic library in the Czech Republic was founded by king Charles IV., who gave 27 books to new university (1348)

... Library of Charles University after more than 200 years ...





# Current situation in the system

- Academic libraries are not involved in public library system according to the Library Act
- 114 registrated academic libraries
- System structure is diversified
- Cooperation within academic libraries is based primarily on the initiative of the Association of Libraries of Czech Universities ([www.avsk.cz](http://www.avsk.cz))
- Multisource financial support
- Influence of new funding methodology in research and higher education systém
- Non-transparent evidence

# Challenges

- To combine traditional library services with e-services, which are commonly provided by digital libraries
- To be an important part of a global information network which is an intermediate access to different information sources and services
- To teach library users (information literacy model)
- To access important and relevant information for library users through the Internet

[Witzke ; Berner, 2005]



# Initiative research activities

- Special group by National Library of the Czech Republic
  - Benchmarking studies
    - [http://knihovnam.nkp.cz/sekce.php3?page=02\\_Odb/Benchmarking.htm](http://knihovnam.nkp.cz/sekce.php3?page=02_Odb/Benchmarking.htm)
  - Survey of services for disabled
    - [http://knihovnam.nkp.cz/sekce.php3?page=02\\_pruzkumy.htm](http://knihovnam.nkp.cz/sekce.php3?page=02_pruzkumy.htm)
- More information is available at:  
<http://knihovnam.nkp.cz/>
- I will have a meeting with project manager after coming back from Trento. We will discussed my proposals.

# Utilization of evaluation research

- **2 ways, perspectives = 2 approaches suitable for evaluation**
- **External evaluation research aim:**
  - To focus on entire system analysis and its improvement
- **Internal evaluation research aim:**
  - To help increasing of internal processes effectiveness at each individual academic library

Detailed evaluation design will be potentially prepared on the basis of project manager requirements.



# External evaluation research

- **Areas identified for potential evaluation research:**
  - Process of digitalization
  - Transition to e-services
  - Information literacy projects
  - Funding methodology
  - Diversity of grant programs
  - Role of associations (especially AKVŠ)
  - Libraries cooperation and and international relationships
  - Internal analysis projects



# Internal evaluation research

- **Areas identified for potential evaluation research:**
  - Information service management
  - Internal processes coordination
  - Workflow and financial management
  - Information systems optimization
  - Project management
  - Users satisfaction with services
  - Activities in new trends implementation
  - Outputs measuring

# My suggestions

- Based on primarily Needs Analysis:
  - To develop initial research activities
  - To inspire with current international trends
  - To focus on international cooperation in as many areas as possible (comparative studies etc.)
  - To support evaluation projects on all system levels not only at academic library system, but also at all the information institutions
  - To work on unification and transparency at academic library system (for example legislation)
  - To build closer inter-institutional cooperation
  - To motivate individual libraries for internal analysis and research activities



# Conclusion

- Hopefully, it will be possible to take part in evaluation research processes in this area and more develop current proposals.

Thank you for your attention!

- Discussion
- Recommendations for next steps
- Coffee break