What is an ILS?

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Sitka for Trustees
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Outline

Overview & History
Current Marketplace Trends
• ILS = Integrated Library System
• Core modules:
  • Circulation
  • Cataloguing
  • Acquisitions
  • Serials Management
  • Online Public Access Catalogue (OPAC)
ILS Evolution
ILS Evolution

- 1980’s: The Golden Age
- 1990’s: Maturity & Challenges
  - World Wide Web
  - Electronic resources
  - Market Saturation and Competition
- 2000’s: More Challenges
  - Digital collections
  - Discovery services
  - Vendor consolidation
  - Customer dissatisfaction
Current ILS Marketplace
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• Marshall Breeding’s Automation Marketplace 2010, Library Journal, April 2011
Current ILS Marketplace

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• $630 million annually
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- Vendors to watch: Polaris, Serials Solutions, OCLC
ILS Satisfaction

Satisfaction with ILS by Job Title

- Library director/Assistant director: 62%
- Branch manager/Library manager: 52%
- Head librarian/Department head: 62%
- Reference/Information services librarian: 50%
- Adult/Public services librarian: 36%
- Young adult/Children's librarian: 54%
- Systems librarian: 66%
- Technical services/cataloging librarian: 52%
- Collection development/Materials selection librarian: 60%
Satisfaction by ILS Vendor

Please rate your satisfaction with your ILS

PUBLIC LIBRARIES

Polaris Library Systems
Polaris ILS
81%

Evergreen
79%

Innovative Interfaces
Millennium
76%

SirsiDynix
Horizon
54%

The Library Corporation
Library.Solution
53%

SirsiDynix
Symphony
48%

ACADEMIC LIBRARIES

Innovative Interfaces
Millennium
74%

Ex Libris
Voyager
52%

Ex Libris
Aleph
48%

SirsiDynix
Symphony
33%

SirsiDynix
Horizon
28%

Would you recommend your ILS to a colleague?

Evergreen
86%

Polaris Library Systems
Polaris ILS
83%

Innovative Interfaces
Millennium
75%

The Library Corporation
Library.Solution
52%

SirsiDynix
Symphony
49%

SirsiDynix
Horizon
42%

Innovative Interfaces
Millennium
75%

Ex Libris
Voyager
51%

Ex Libris
Aleph
48%

SirsiDynix
Symphony
36%

SirsiDynix
Horizon
17%

Figures only showing ratings or recommendations for ILSs used by ten or more libraries
ILS Trends to Watch
ILS Trends to Watch

- More specialized vendors
  - Serials Solutions, BiblioCommons
- Cloud computing
  - OCLC, "Software as a Service"
- Open source vs. Proprietary
  - Koha, Evergreen (Sitka)

Disappearance of the traditional ILS?
Questions?

Thank you!

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