The Culture of Libraries

How it can cause
Communication Breakdown
IGNORANCE OF THE RULES IS NO EXCUSE!
Information?  
Reference?  
Circulation?  

WHICH DESK?
To Pay or Not to Pay . . .

To use the computer?
   NO

To copy from microfilm?
   YES

To use the photocopier?
   YES

To return a book?
   MAYBE

To attend a library event?
   MAYBE
Libraries are Self-Serve

• *EXCEPT* . . .
  – Some Reference Books
  – Some “Talking Books”
  – Some books “In Storage”
Libraries Let You Take Books Home

• *Except:*
  – If they are “reference” books
  – If you don’t take too many
  – For some “Talking Books” – if you qualify
SURPRISES!

“This isn’t Like my Library at Home”

• Libraries offer instruction – even homework help

• Books can be borrowed from other libraries

• Questions can be answered over the phone
More SURPRISES

• Everything listed on the web page is not in the library

• Everything in the library is not in the catalogue

• Some books have call numbers, and some don’t
Even More *SURPRISES*

A book can be reserved for me when it is returned.

The library has more than books to lend.

The library has books and other things in languages other than English.
WHAT’S THAT AGAIN??

Stacks?
Monographs?
Index?
Journals?
Periodicals?
Collection?
Serials?
Holds?
Catalogue?
Microforms?
Call number?
A reminder ...

Libraries can be:

• Complicated
• Intimidating
• Confusing
• Embarrassing