

#### Experiences of better services in information provision

#### EMBEDDING LIBRARIES IN LEARNING AND RESEARCH

Faculdade de Engenharia, Porto, Portugal | May 22 - 25, 2006



Internacional Association of Technological University Libraries FEUP FACULDADE DE ENGENHARIA
UNIVERSIDADE DO PORTO



# Macro trends in the development of the university libraries of Latin America:

in special focused on innovation in learning and research process

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# The library as **GENERATOR** of changes

Conclusions of an analysis of mission and vision declaiming and strategic planning of academic libraries:

- Different levels of involvement of libraries in learning and research process.
- In general use soft verbs, not verb of action.
   It is indicative of low levels of compromise.
- Low quantity of innovative institutions maintain leaders initiatives.
   This presentation is focused in this institutions.
- This institutions implement new forms of evaluation of results and outcomes on different stakeholders, at level of research and learning.
- They maintain multidisciplinary professional teams.

# The library is **LEADER** in services

The successful libraries introduce in own organizations:

- Different forms of evaluation of the services
   (satisfaction as a measure of quality, fulfilment of standards, focus groups, institutional goals in strategic plans of the University, level of contribution to institutional mission).
- They use different procedures to evaluate the personnel (360° evaluation, negotiated goals, evaluation based on standards, evaluation based on observed behaviour).
- Compensation variable of the library director, associated to an evaluation of quality of services.

They are accredited by their contribution at institutional level, and of academic programmes as well as their own library services.

# The library develop **CHANGES** in learning

The most innovative institutions:

- Introduce new layouts in recognitions of different styles of learning.
   The library is place of learning in constructivist theory (Ágora).
- The library organize improvement courses for academics, with visitant professors. The change start in classroom.
- Introduce didactic strategies for the use of ICT's.
- Create learning objects repositories the virtual library of under grade.
   Key contents for maths, physics... Dspace...Biblioteca Ágora.
- Develop learning assurance programs, by example:
   organizing courses of initial skills in mathematics +
   calculator for loan + interface for teaching.

Indicator: level of increase the approbation in the courses of first and second year, retention, years for complete studies.

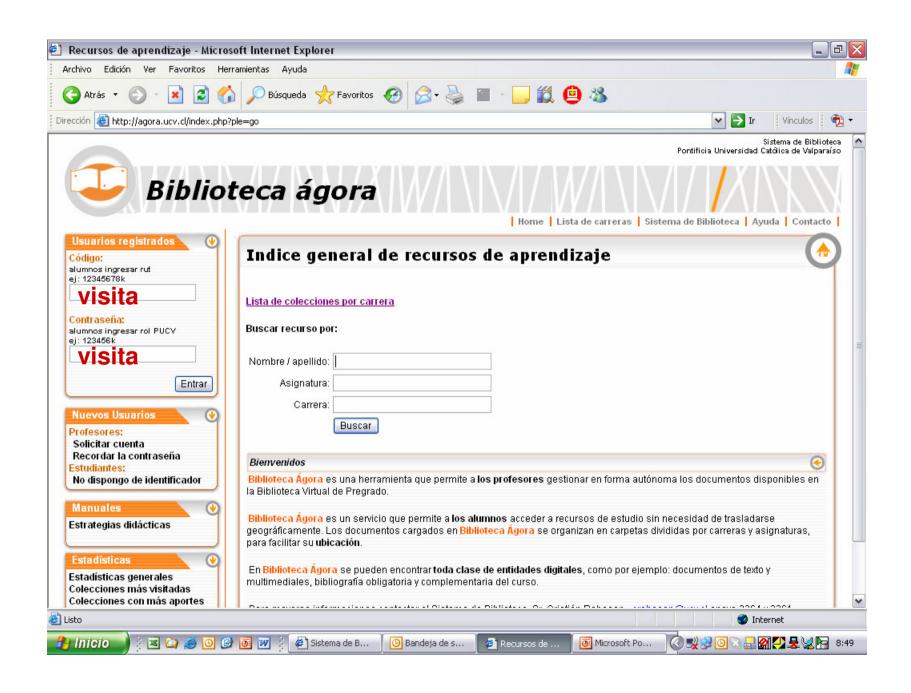
# Case 1 Biblioteca de Babel

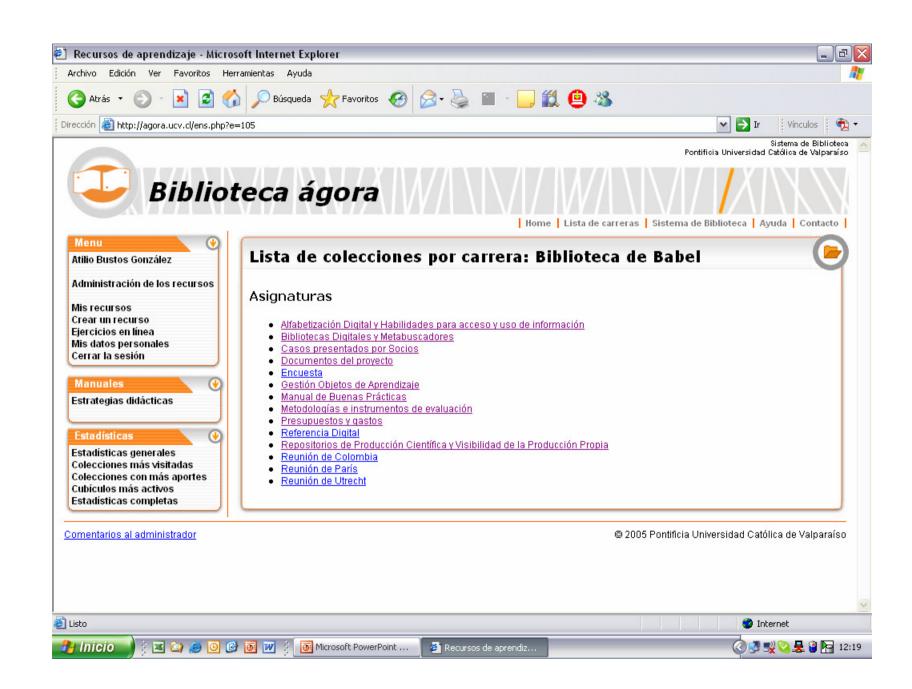
An ALPHA project managed from Southern Cone, that includes 10 European and 15 Latin American universities.

It objective is systematize and document how European and Latin American universities are integrating their library services with new teaching practices based on information and communication technologies, identifying methodologies for developing this integration as well as evaluation strategies of achieved impacts on the quality of university instruction and the teaching-learning process.

It works in three lines: e-leraning and repositories of learning objects, scientific information repositories, and digital reference.

More information in <a href="http://agora.ucv.cl">http://agora.ucv.cl</a>





The academic authority estimate **the library add value** to research process and support the develop of post graduate programs, with:

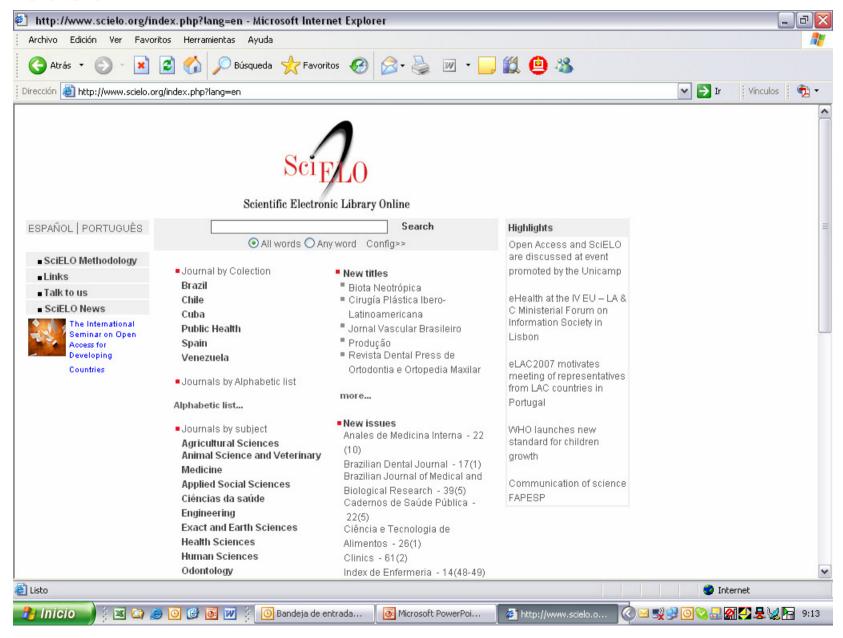
Scientific information repositories:

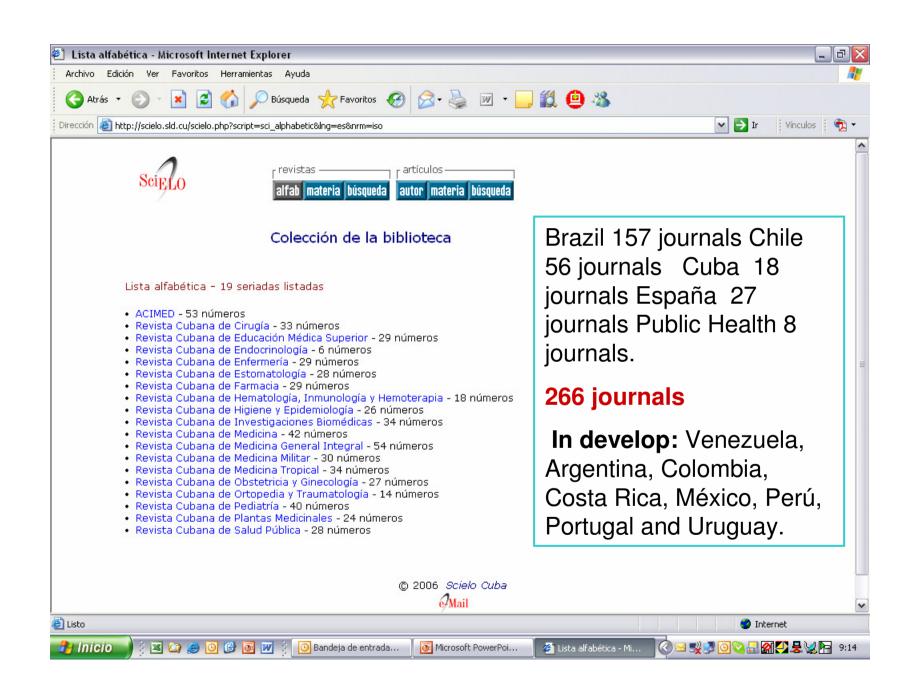
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**Indicator:** level of increase citation of own production.

Others large databases of regional information data:

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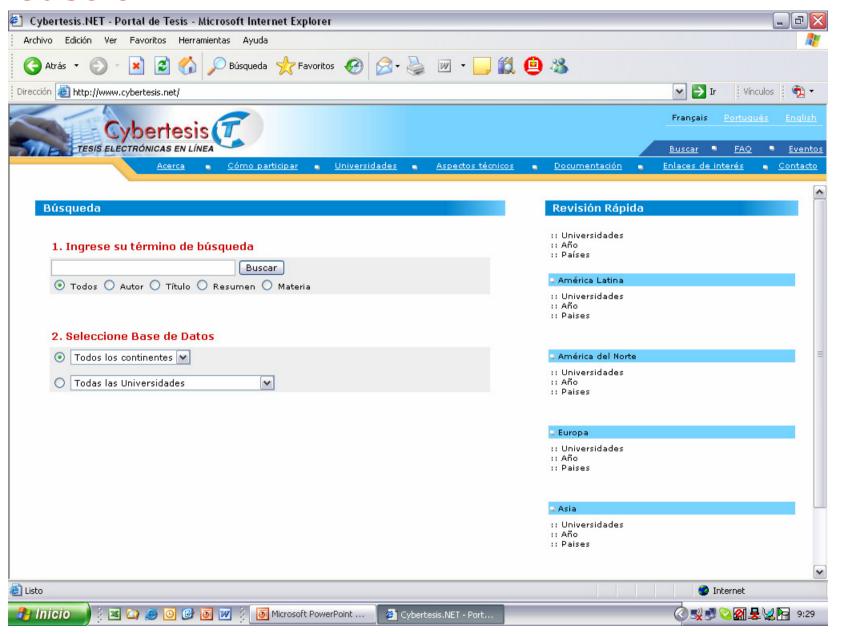
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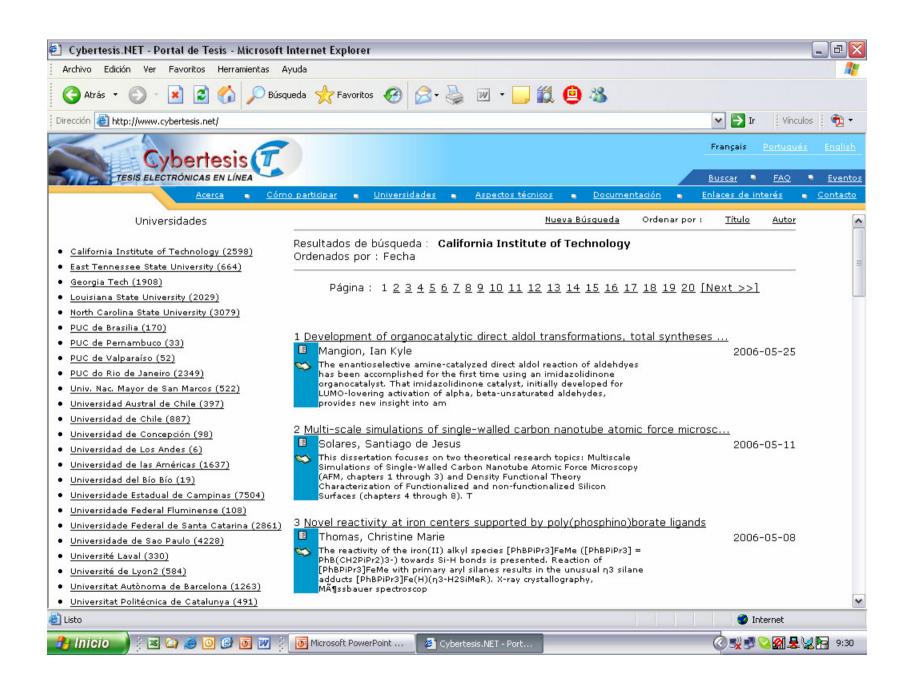
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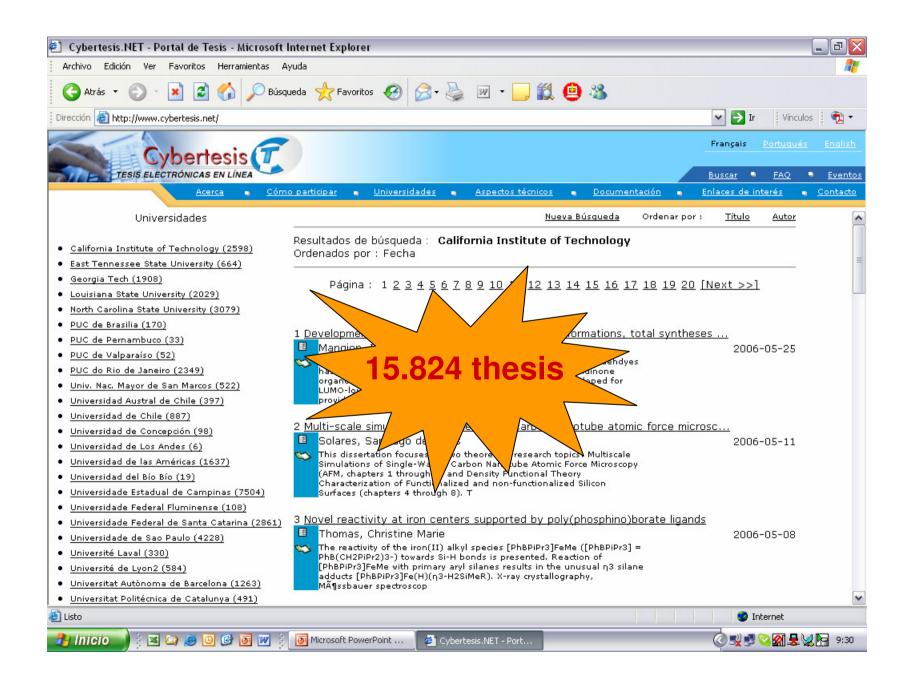
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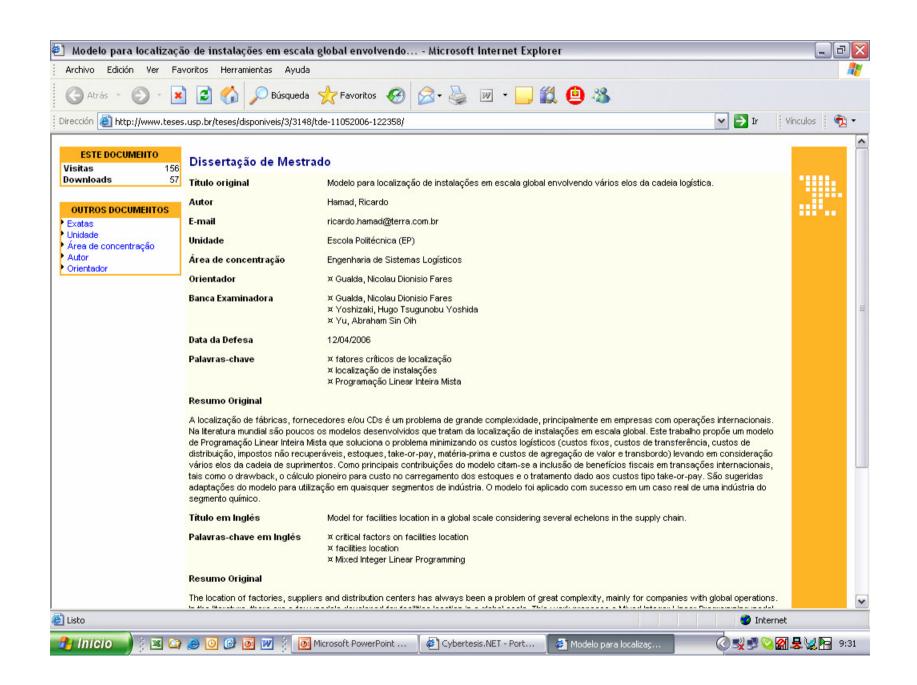
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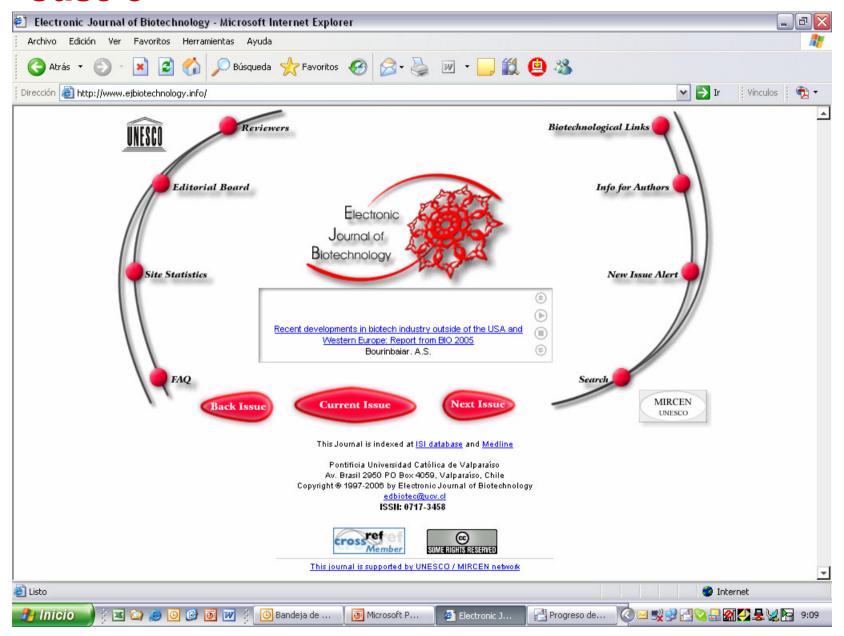
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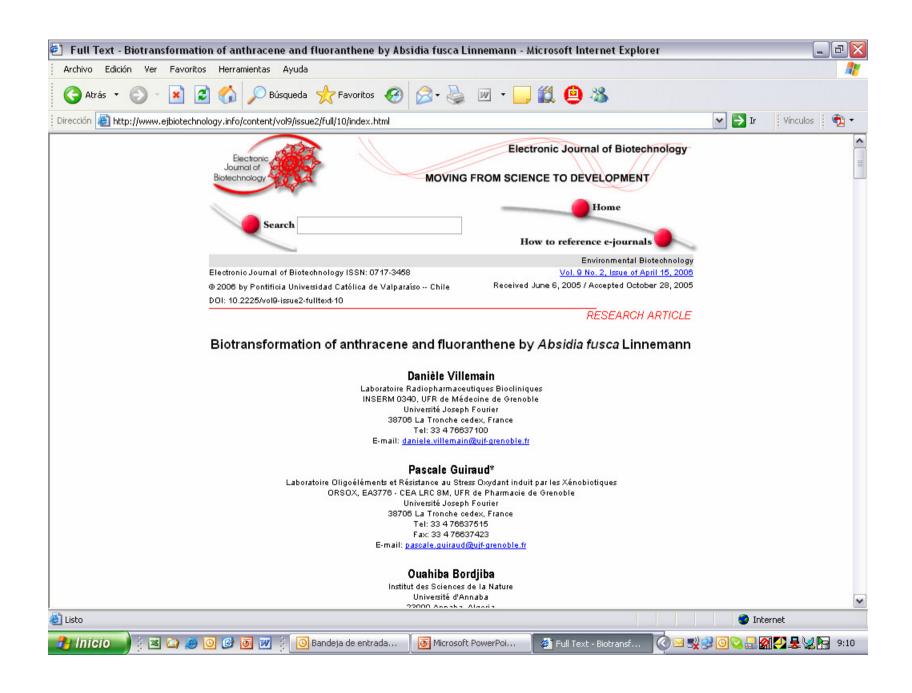
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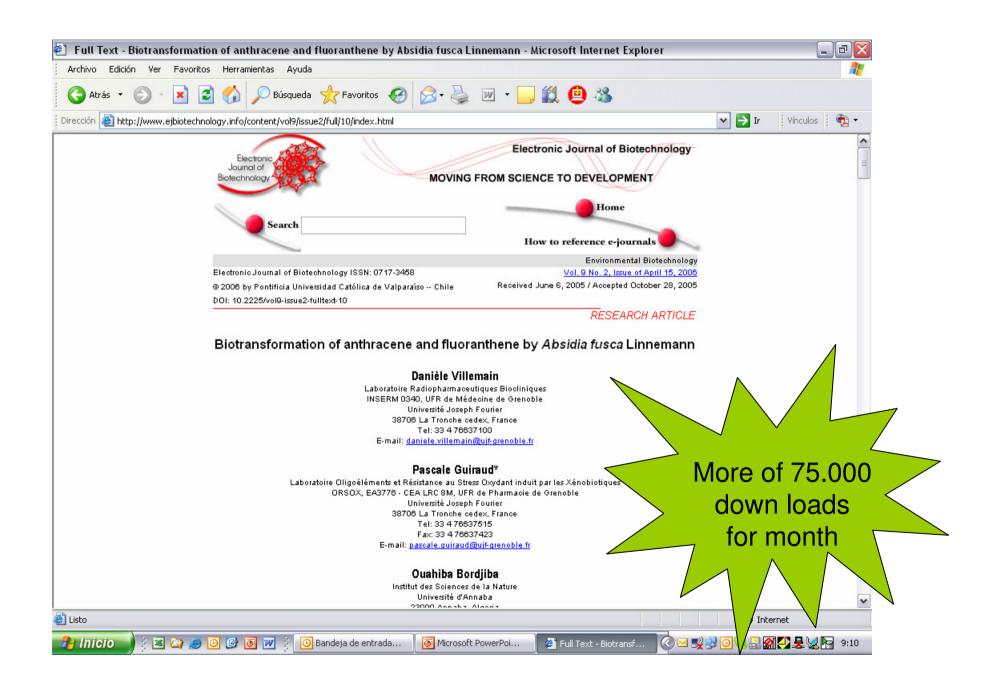
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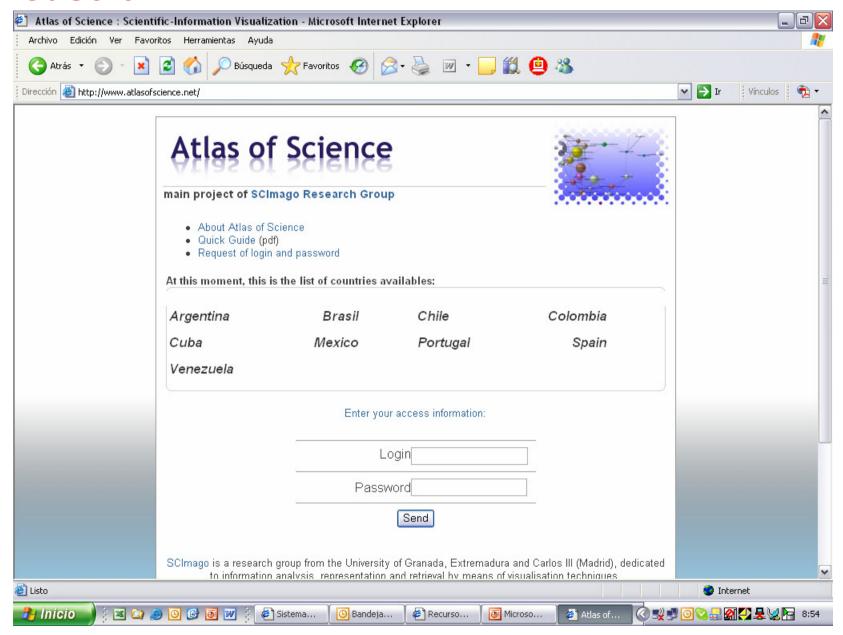
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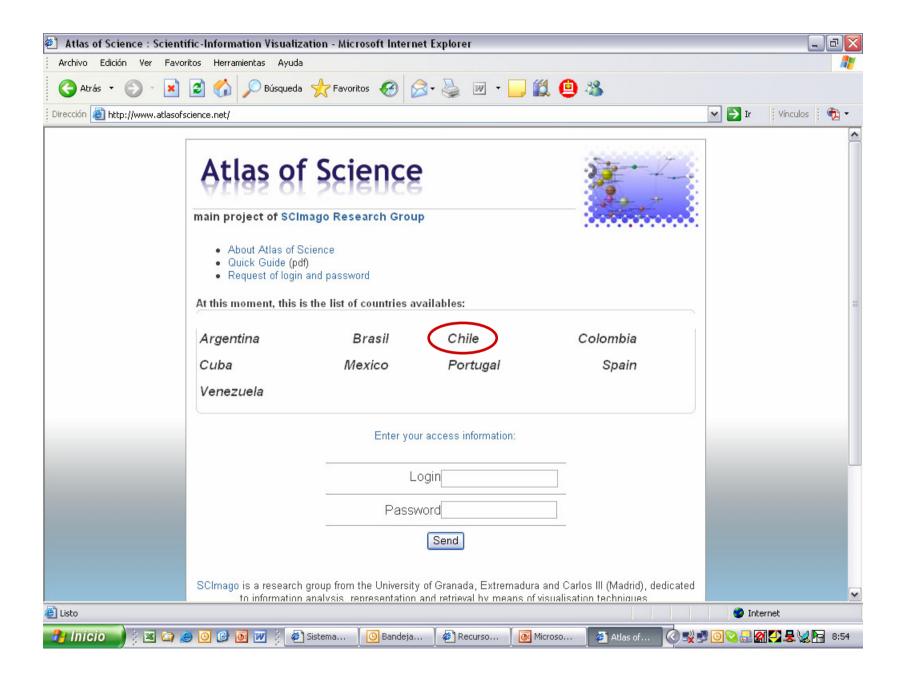


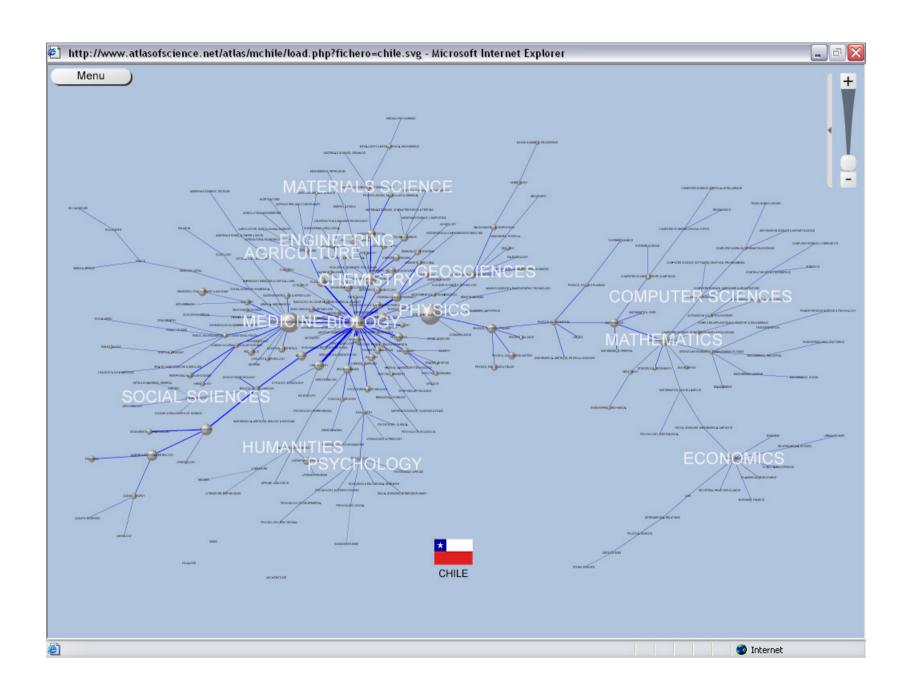


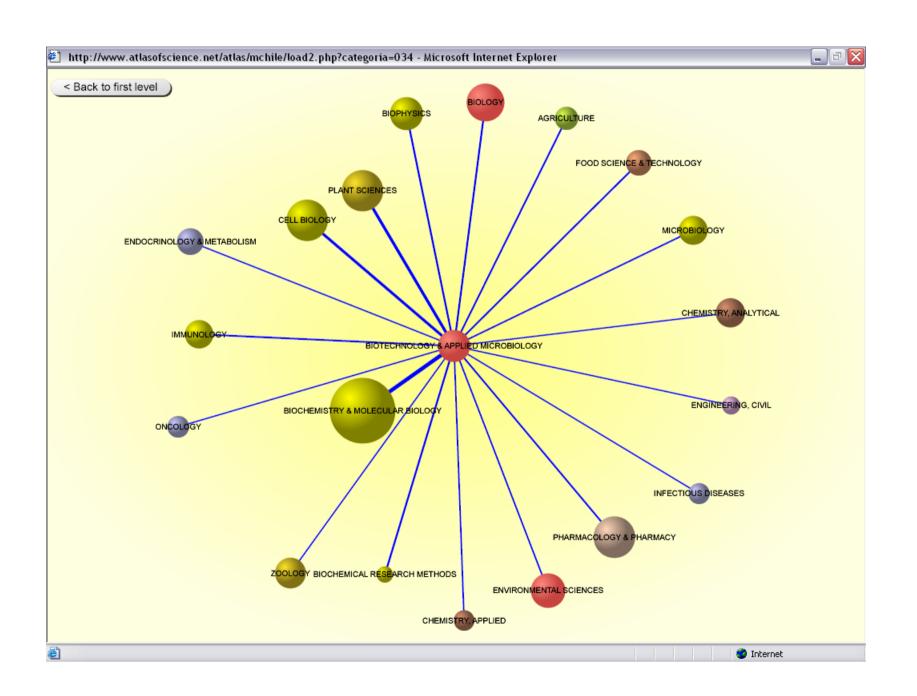


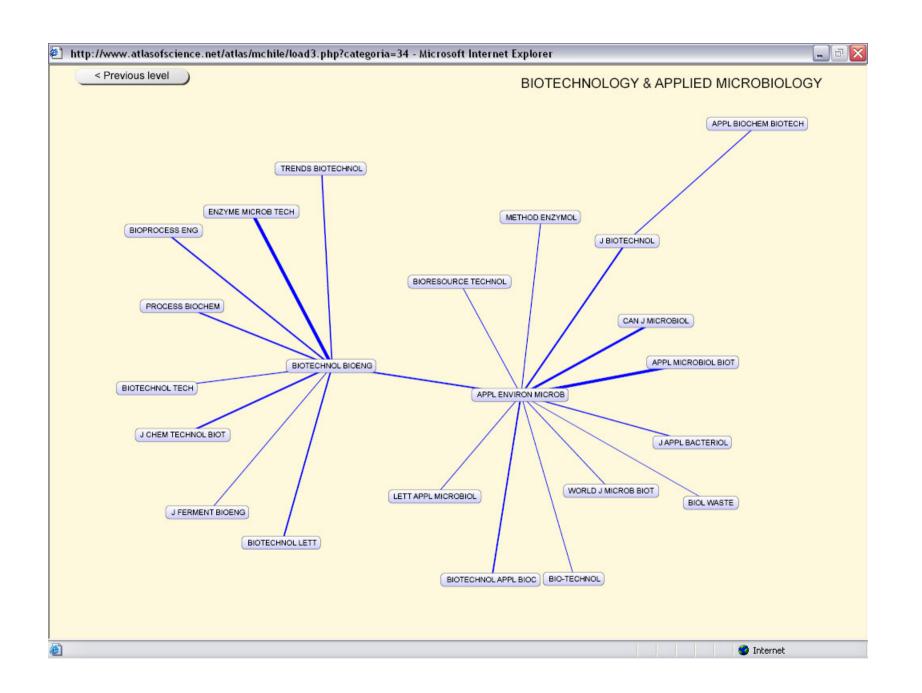
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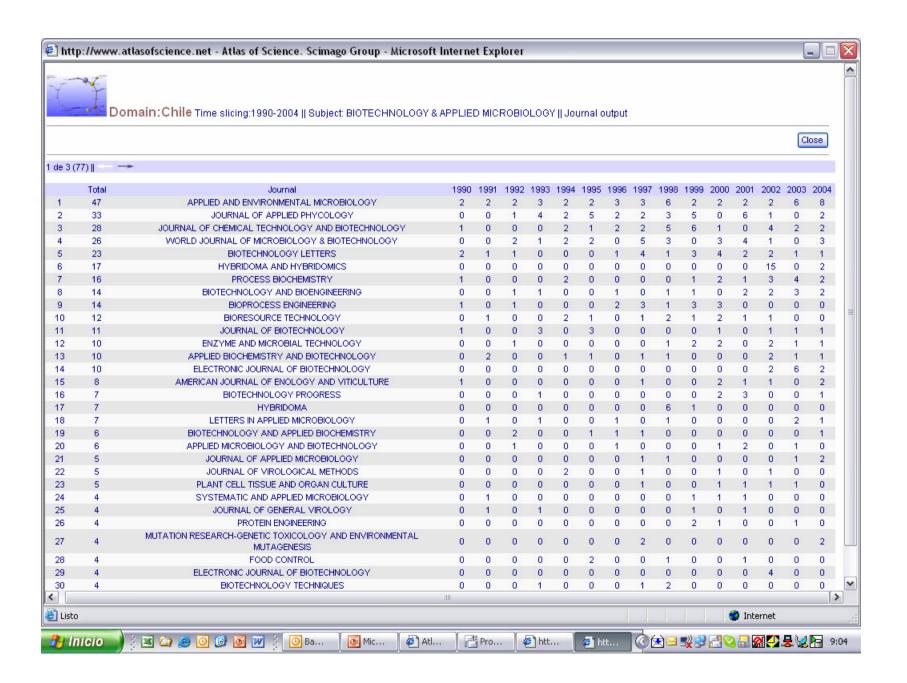


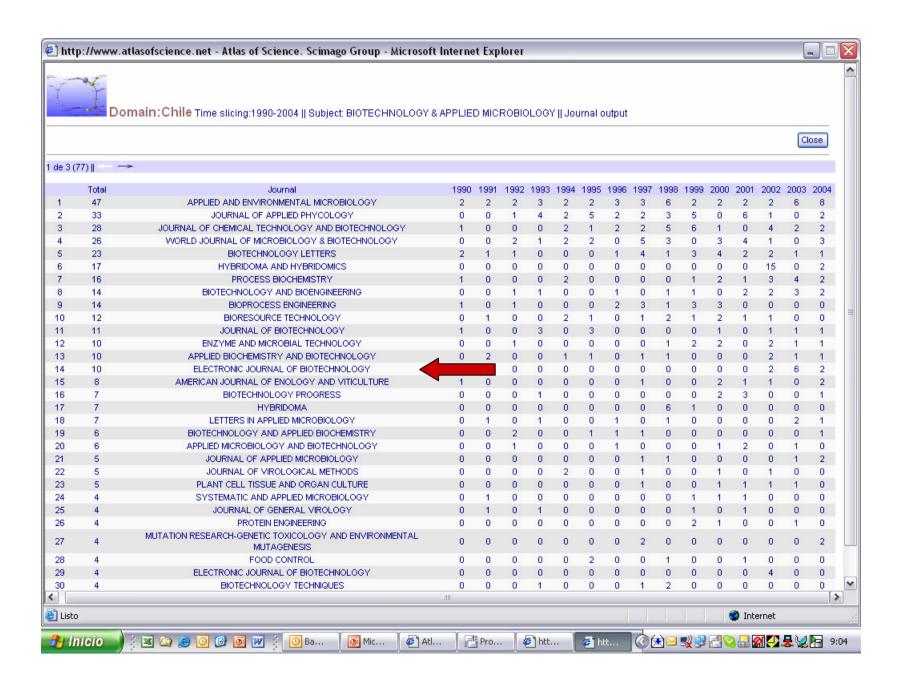


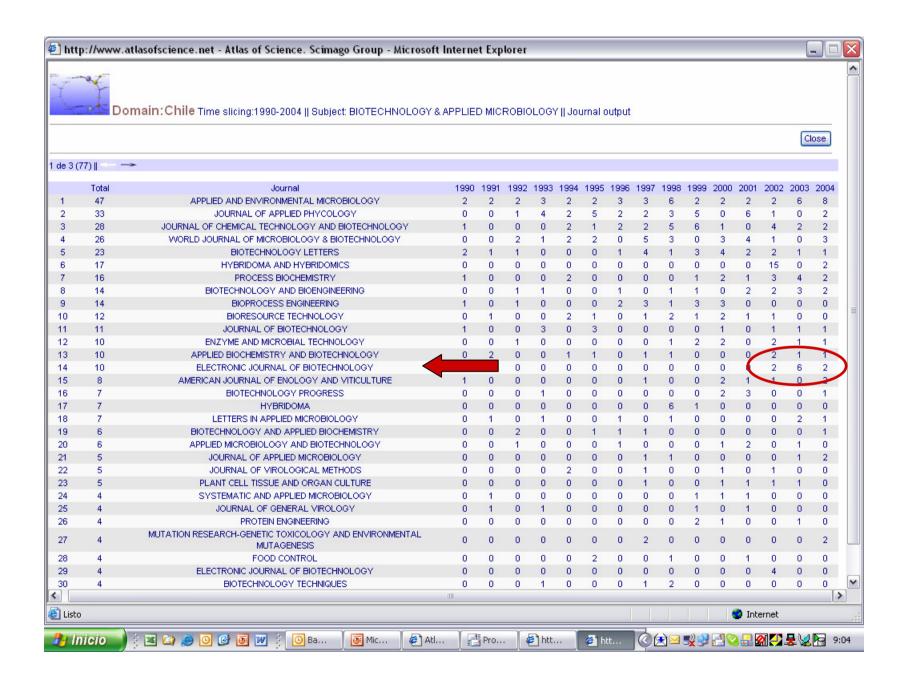


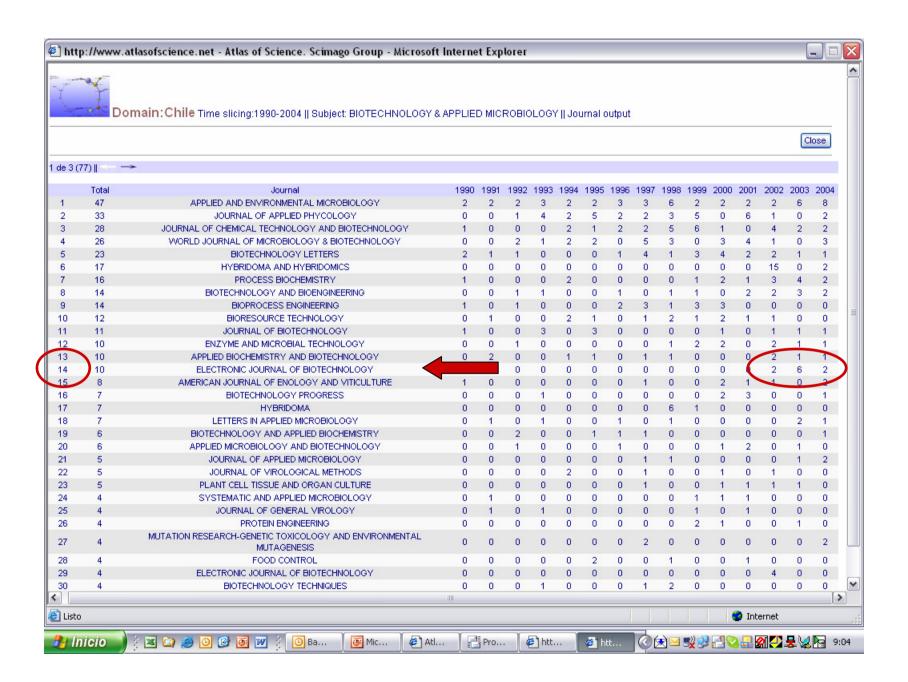


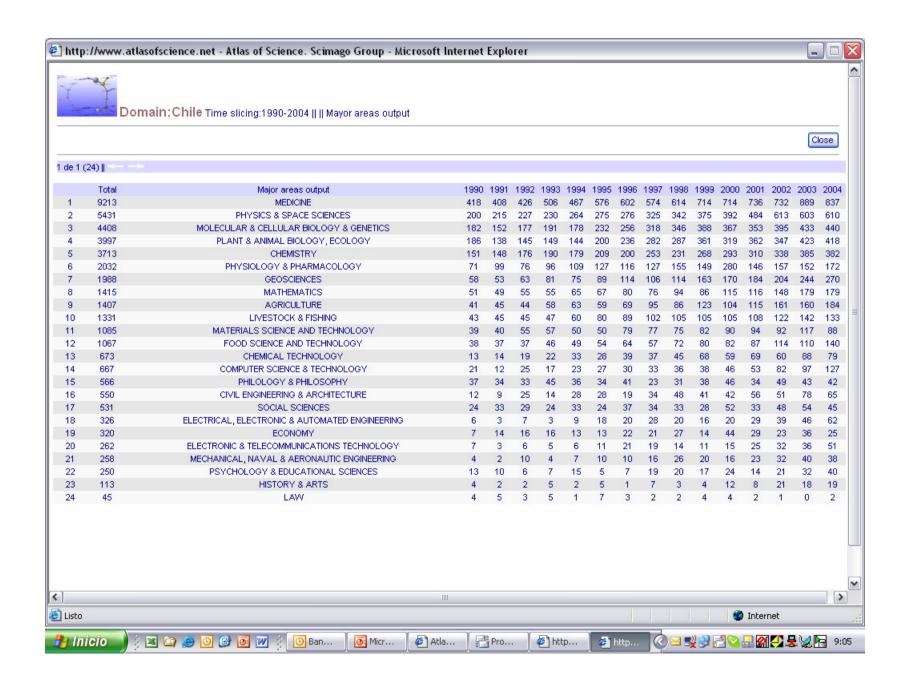


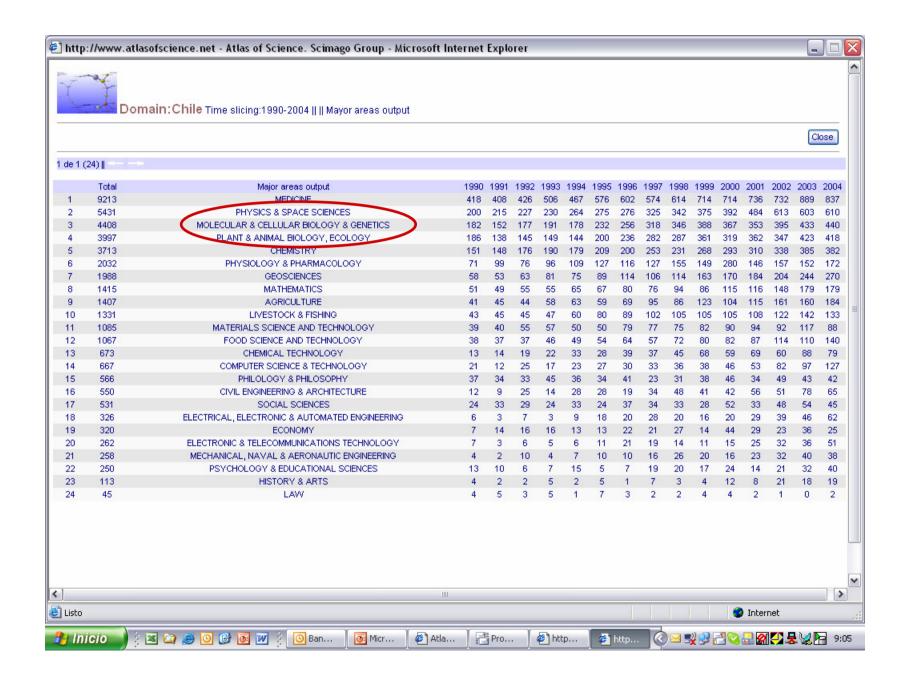


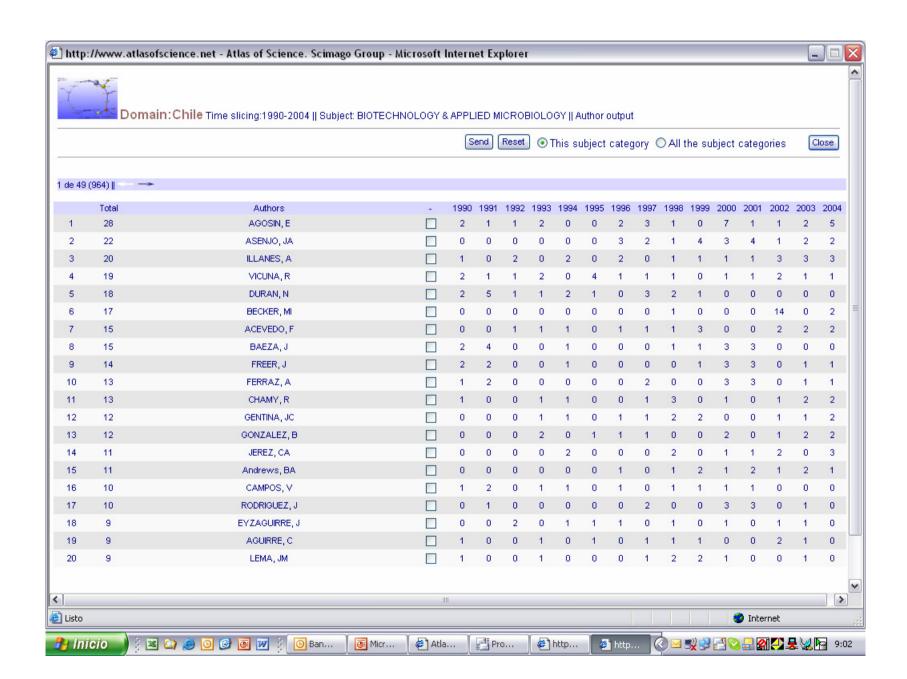


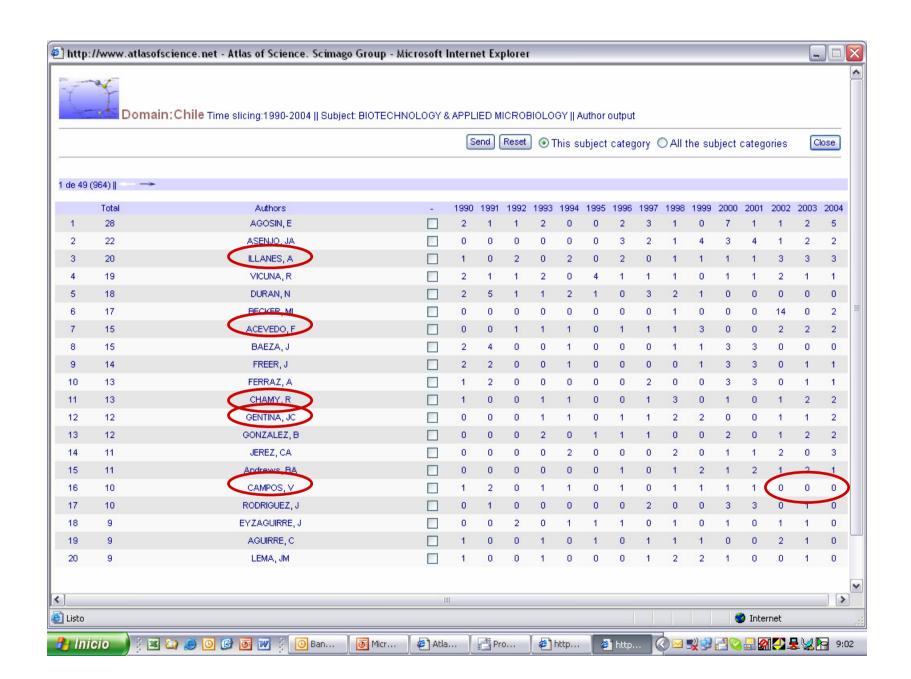


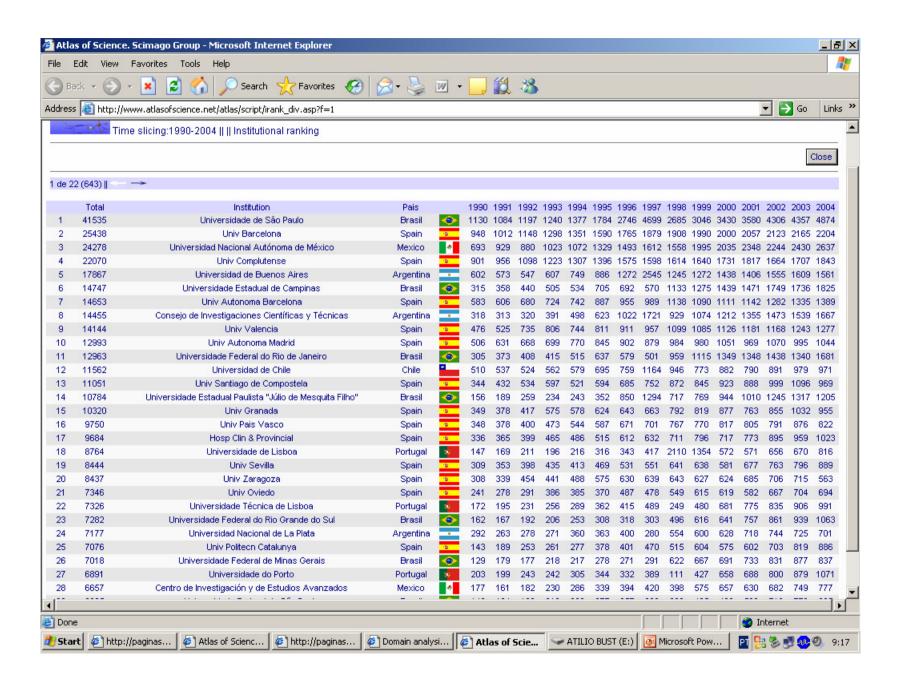








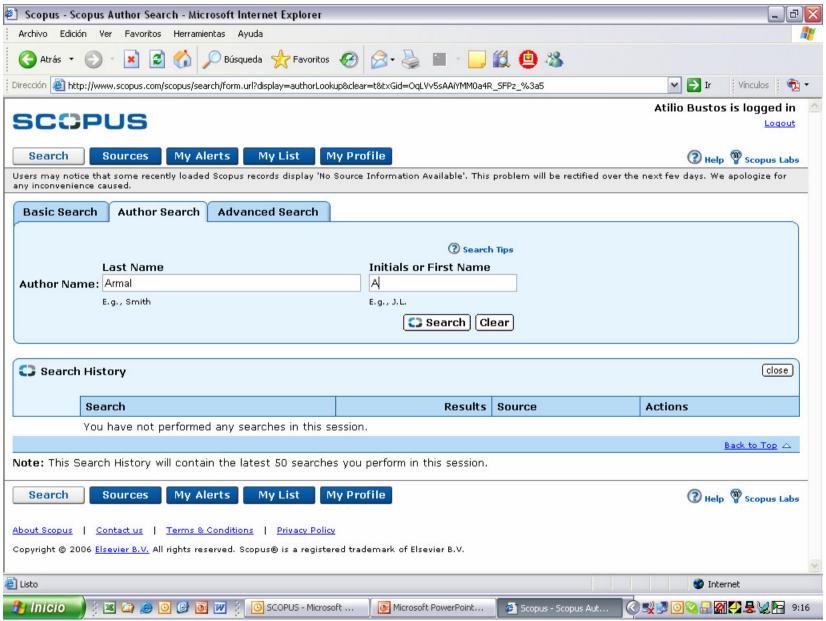


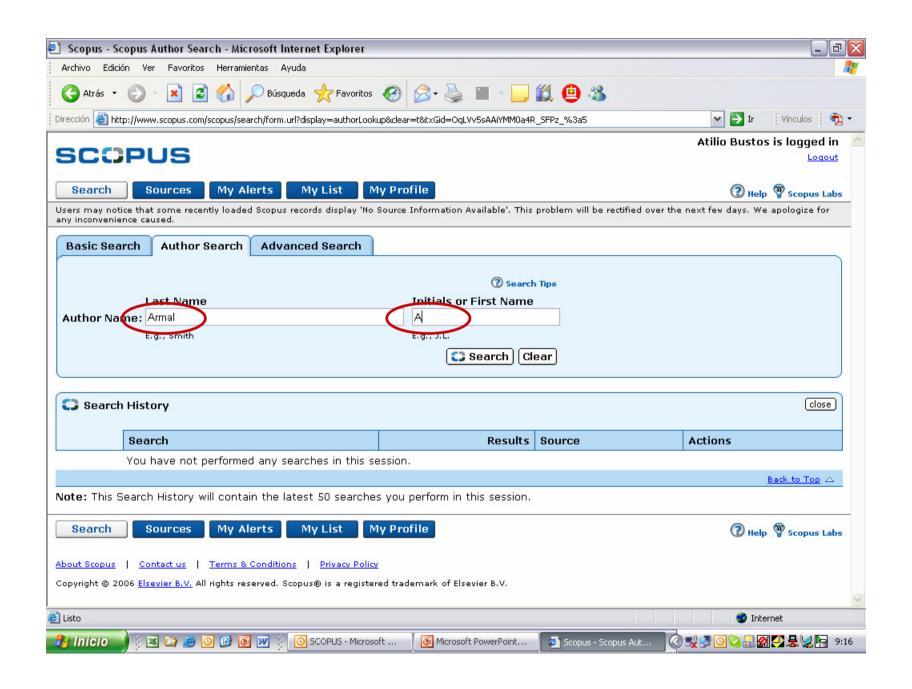


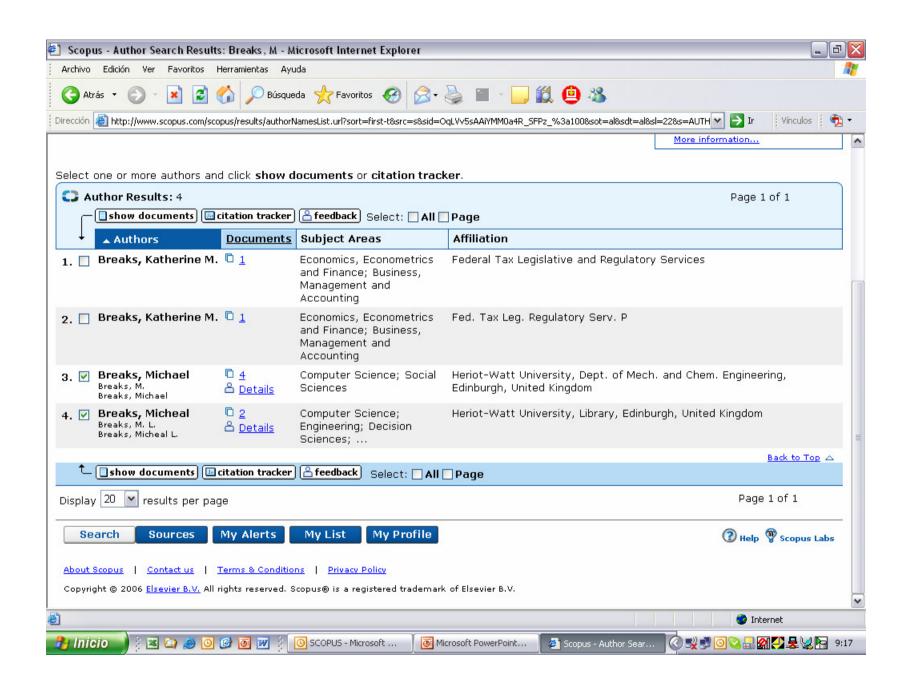
#### The library **SUPPORT** of research

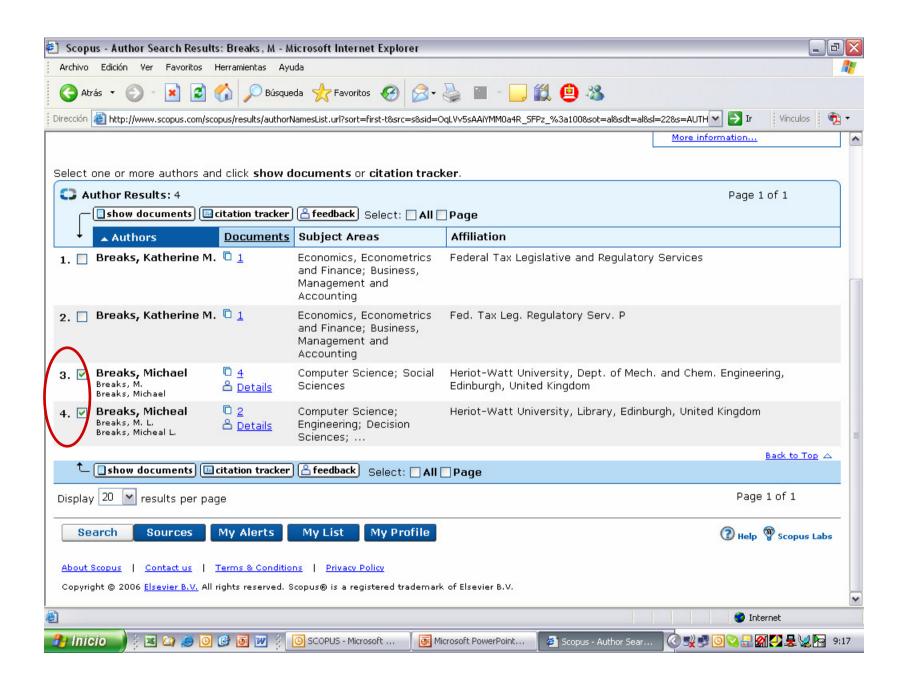
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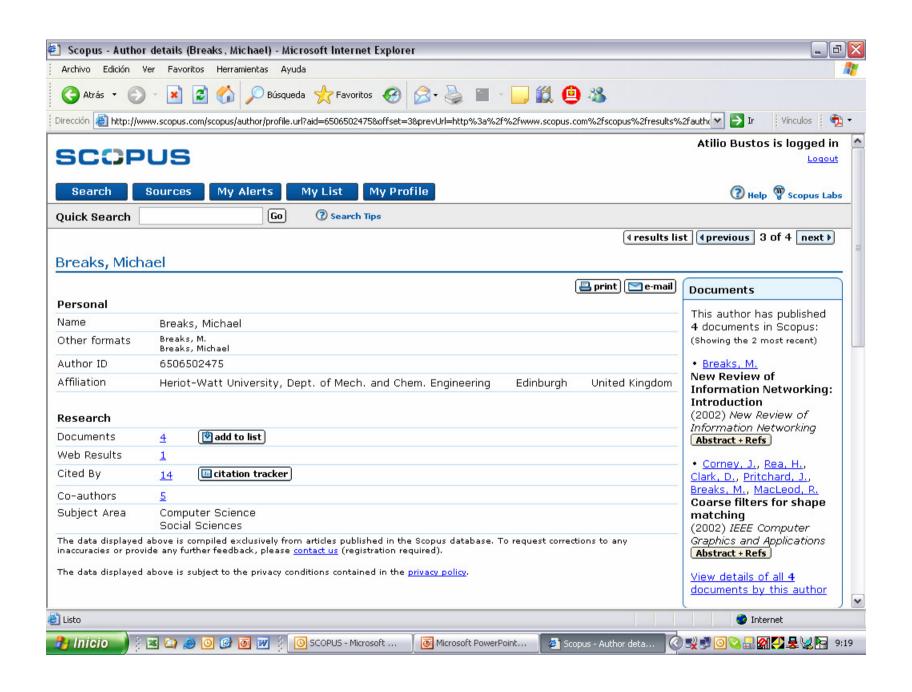
#### Case 7

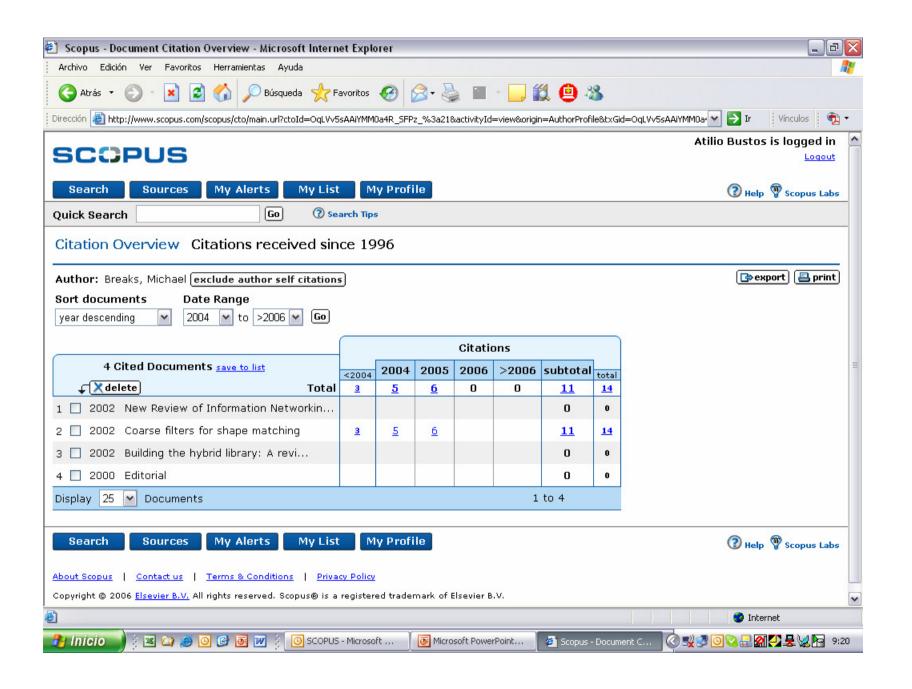












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Value chain and competitive advantages

**Resources** perspective

Essential competences perspective

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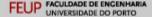
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### **Many thanks**

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